

TESTIMONIAL

“The program participants bring an inspiring energy and willingness with them. They improve not only the capacity of the teams that they work on, but a supportive human element with their diverse backgrounds and interactions.”

Scott Hellman
Director Governance Risk and Compliance

CASE STUDY

The first cohort of participants in CyberForward began in June 2019. Following the class and the internship, selected participants were placed into roles with one of our hiring partners, Pacific Life. The goal was to provide Pacific Life with much-needed cyber security support while giving our participants experience and exposure to a corporate cyber security environment.



Prior to bringing in the CyberForward participants, Pacific Life took the time to identify areas within their own teams that required additional support and the most beneficial skill sets. Any member of the Pacific Life team was told that working with one of the CyberForward participants would mean becoming their sponsor and supporting their growth and learning within the team for the duration of the assignment.

Incoming participants were matched to different parts of the Pacific Life team based on their skills and interests. This allowed Pacific Life to adapt the experience to each participating individual.

Each participant underwent some topic-specific training before working on the production floor along with their assigned teams. The participants were fully integrated with Pacific Life's team and job roles, participating in staff meetings, performing work tasks, and other defined activities. Members of Pacific Life noticed the energy, eagerness, and willingness that the participants brought with them as they took training, tasks, and new opportunities to learn in stride.

Since incorporating the participants into their team, the security team's capacity increased to free up employee time and the participants have thrived in their respective teams. This includes the ability for these resources to provide additional capacity through the support of overflow or backfill work within the environment.

CyberForward has been a success for everyone involved, from the participants to the organizations that bring them on. Pacific Life is proud to continue working with CyberForward and bringing new groups of participants into their organization.